

Residential Waste Collection Service Information Pickens County, Alabama

Garbage Collection

- Garbage collection is once per week.
- All garbage **must be bagged or containerized**. There is a seven-bag limit per home. Participation is mandatory by State Law and County Ordinance.
- Bags or cans must be sturdy enough to prevent spillage or breaking. Bags should not exceed 35 pounds.
- Bags or cans should be on the curb, or the designated collection area, by 7am on collection day to ensure service. For a variety of reasons, Amwaste route trucks will have varying collection times and may not service each home at the same time every week.
- Social Security Exemptions are available. Registration is annually beginning in October and ending mid-December every year. All exemptions are approved on an annual basis and must be applied for annually and all conditions met.

Payment Options

- Pay online at amwaste.net. You will need your most recent invoice to do a one-time setup.
- ACH draft from a checking or savings account. Please contact us for a registration form.
- Pay with a debit or credit card. Call our customer service number above.
- By check or money order. You can mail it to the address on your invoice or visit our office at the address above. Amwaste does not accept cash payments.
- Payment is due the 15th of the first month of each quarter.

Holiday Service Schedule

Should a collection day fall on or after a holiday, services will be delayed one day for the holiday week. If a collection day is before a holiday, service days will not be affected. For example, if Christmas Day is on a Tuesday, the Monday route will run as normal. All other days will run one day later – Tuesday on Wednesday, Wednesday on Thursday, Thursday on Friday, Friday on Saturday.

Holidays observed are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

For all questions or to setup service, please email Amwaste at customer@amwaste.net or call the local number above.