

## **Residential Waste Collection Service Information Pike Road, Alabama**

### **Garbage Collection**

- Garbage collection is once per week.
- Each home is provided a 95- or 96-gallon rollout cart. All garbage must be contained in the cart. Additional carts can be requested, additional rates apply. Additional carts cannot be used for another residential address other than the home designated, no sharing of carts.
- Carts should be on the curb, or the designated collection area, by 7am on collection day to ensure service. For a variety of reasons, Amwaste route trucks will have varying collection times and may not service each home at the same time every week.

### **Yard Waste Collection**

- Yard waste collection is provided on the garbage collection day.
- Each home has a one cubic yard limit per week.
- Limbs and brush should be set out beside the garbage cart.
- Small items such as leaves and grass must be bagged.
- Limbs cannot exceed 5 inches in diameter or 4 feet in length, and must be bundled.

### **Payment Options**

- Pay online at [amwaste.net](http://amwaste.net). You will need your most recent invoice to do a one-time setup.
- ACH draft from a checking or savings account. Please contact us for a registration form.
- Pay with a debit or credit card. Call our customer service number above.
- By check or money order. You can mail it to the address on your invoice or visit our office at the address above. Amwaste does not accept cash payments.
- Payment is due the 15<sup>th</sup> of the first month of each quarter.

### **Holiday Service Schedule**

Should a collection day fall on or after a holiday, services will be delayed one day for the holiday week. If a collection day is before a holiday, service days will not be affected. For example, if Christmas Day is on a Tuesday, the Monday route will run as normal. All other days will run one day later. Holidays observed are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

For all questions or to setup service, please email Amwaste at [customer@amwaste.net](mailto:customer@amwaste.net) or call the local number above.