

## Residential Waste Collection Service Information Randolph County and City of Wedowee

### Garbage Collection

- Garbage collection is once per week.
- Each home is provided a 95- or 96-gallon rollout cart. All garbage **must be bagged** and contained in the cart. Additional carts can be requested, additional rates apply.
- Back door service and private drive service are available, additional rates apply. Amwaste is not responsible for damage to private drives for these services. This service is optional and additional to the resident and is not part of the standard service.
- Carts should be on the curb, or the designated collection area, by 7am on collection day to ensure service. For a variety of reasons, Amwaste route trucks will have varying collection times and may not service each home at the same time every week.

### Payment Options

- Pay online at [amwaste.net](http://amwaste.net). You will need your most recent invoice to do a one-time setup.
- ACH draft from a checking or savings account. Please contact us for a registration form.
- Pay with a debit or credit card. Call our customer service number above.
- By check or money order. You can mail it to the address on your invoice or visit our office at the address above. Amwaste does not accept cash payments.
- Payment is due the 15<sup>th</sup> of the first month of each quarter.

### Holiday Service Schedule

Should a collection day fall on or after a holiday, services will be delayed one day for the holiday week. If a collection day is before a holiday, service days will not be affected. For example, if Christmas Day is on a Tuesday, the Monday route will run as normal. All other days will run one day later – Tuesday on Wednesday, Wednesday on Thursday, Thursday on Friday, Friday on Saturday.

Holidays observed are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

For all questions or to setup service, please email Amwaste at [customer@amwaste.net](mailto:customer@amwaste.net) or call the local number above.